# Bhroovi Gupta

Award-winning user-centric product designer passionate about precision, empathy & design thinking.

# EXPERIENCE

#### **ROKU UX Product Designer**

Sept 2024 - Current

Leading UX projects and initiatives in the Privacy & Trust space under AdTech majorly on OS (Roku TV, Players), Web (Roku Account) and Mobile (Roku Pay).

#### **ONETERA** UX Lead

Aug 2024 - Oct 2024

Redesigned a multi-paged website for the LA-based startup to adhere to the ever-changing requirements in the housing space for the State of California. Worked alongside a UX writer and Project Manager to create dev ready files for deployment to the developer during a 3 month long contract based project.

# WAYFAIR Product Design Team Member Jan 2024 - May 2024

As a part of the BigCo Studio company collab at Cornell Tech, alongside MBAs, I created successful iterations of the Wayfair Supplier Dashboard leveraging expertise in feature design to ensure clear and intuitive user interfaces, resulting in a 1/3 increase in click rates. (details undisclosed due to NDA)

### MICROSOFT Product Design Team Member Aug - Dec 2023

As a part of the Product Studio company collab at Cornell Tech, along with a team of developers, I addressed a real-world challenge harnessing AI for accessibility and optimized user flow guided by founders ingrained in the New York City technology landscape. The team was able to achieve a 43% decrease in user error rates through thoughtful design iterations. (NDA)

#### NATIVE DIGITAL UI/UX Designer

#### Jan 2022 - Jun 2023

Collaborated with cross-functional teams to create user-centric experiences through exceptional attention to detail and synthesized feedback from stakeholders like Sheraton Hotels, Audible, Trademark, Virgin Mobile & NBKC. Streamlined component design process to reduce turnaround time by 22%. Won the AIGA Design Award for a digital project I led in the year 2022.

#### HALLMARK CARDS Visual Designer

Led seasonal digital deliverables that contributed to marketing, visibility and sales on partner platforms namely CVS, Walgreens and other stores in the US. Managed multi-project deadlines in a fast-paced environment while maintaining guality standards and delivering impactful assets to developers for final launch.

#### **BLACK BOOKS NETWORK UI/UX Designer**

Jan - Dec 2022

Developed and rebranded web pages from concept to front end for a KU English Department alongside another designer, to increase user satisfaction. Conducted user research to gain insights into behaviors and pain points that informed design decisions and resulted in a 28% decrease in bounce rates. Experience: 5 Years (Most recent roles displayed) <u>bhroovi.com</u> | 7857275938 | New York <u>bhroovigupta11@gmail.com</u>

# EDUCATION

#### **NEW SCHOOL - PARSONS DESIGN**

Dual Master's - Digital Product Design

## CORNELL TECH, NEW YORK

Dual Master's - Business Technology

## UNIVERSITY OF KANSAS

Bachelor's - Visual Comm (Minor: Entrepreneurship)

A W A R D S	PRESS
Webby Award	PRINT Magazine (multiple
Addys (multiple)	Wix Blog (multiple)
AIGA Award (multiple)	Webguided
D&AD New Blood Festival	Design by Women
World Brand Design Society	Founder Jar
University Award 2022 (KU)	Voyage Magazine

# SKILLS

User Interface (UI) User Experience (UX) **User Interviews** Experience strategy Interaction design Product Thinking Information Architecture Journey Mapping Wireframing Prototyping **Usability** Testing Storytelling **Design Systems** Interface Layout A/B Testing CMS experience Accessibility

ΤΟΟΙS

Adobe Creative Suite After Effects Figma Sketch HTML5 CSS3 Java Script Balsamiq Framer Visio Axure Basecamp Dreamweaver Gamma.ai Fireworks Wix Studio

SEO